

January 17, 2018

CC Docket 02-6 Federal Communications Commission Office of the Secretary 445 12th Street, SW Washington, DC 20554

To whom it may concern:

This is a request for review of a decision made by USAC for the Hawlemont Regional School District, BEN 2014012. The appeal is regarding the FY 2017 Application Number 171004128, FRN 1799006928.

The funding was approved on 7/8/2017, however for the incorrect amount. An appeal to USAC on 8/23/17 to correct the amount was denied.

The monthly funding amount listed on the Form 471 was \$264.94. Due to an M/C error, one of the line items on the source documentation was not included in the monthly calculation. The correct monthly amount is \$334.94.

A copy of the source documentation is attached, and the monthly amounts highlighted.

Please correct the monthly amount of this request. FCC order DA-2354 specifically allows M/C corrections. The District followed all E-Rate rules to obtain this funding and there was no waste, fraud or abuse.

If you need any additional information, please do not hesitate to contact me.

Thank you,

Karen Pavon

Account Manager

E-RATE ONLINE

203 445-9577



It's how we're 130 P wired.

Invoice For Services Invoice Date: 2/20/2017

Service Date: 3/1/2017

Due Date: 3/15/2017

Total: \$227.45

Invoice# 104199714 | Customer# 95

MAR 2017 394.80 1167.35

MTRSD - OFFICE OF THE SUPERINT 24 Ashfield RD Shelburne Falls, MA 01370 -9416

Remit to:

Crocker Communications Inc PO Box 710

Greenfield, MA 01302 0710

Please do not hesitate to contact us with questions. Billing: 413-775-4170, billing@crocker.com Support: 413-654-1000, support@crocker.com All services, involces, and payments may be viewed online. Please contact us for access information.

Thank you for choosing Crocker Telecommunications LLC.

Taxes, fees, surcharges, and other charges vary based on the products you purchase and your service location. Taxes, Governmental Surcharges and Fees may include sales, excise, other taxes, and government surcharges that Crocker is required by law to collect from customers on behalf of local, state, and the federal government. These taxes, surcharges and fees may change from time to time without notice.

Summary

Balance Information	
Previous Balance	227.45
Payments Received - Thank you!	(227.45)
Balance Forward	(==,,,,,,,
New Charges	
Recurring Charges	394.80
Discounts	(167.35)
Total New Charges	227.45
Total Amount Due	227:45 @

Payments

Description	Date	Amount
Payment Received, Thank you!	2/14/17	(227,45)
Subtotal		(\$227.45)

Credits

Description	Start	End	Rate	Oty	Amount
Credit - ERATE Discount	3/01/17	3/31/17	(167.35)	1	(167.35)
Subtotal					(\$167,35)

Recurring Charges

Crocker Broadband	Voice: Circ	uit ID: A	X0000125798		
Description	Start	End	Rate	Qty	Amount

Crocker Broadband Volo	e 3/01/17 3/31/17	70.00	1	70.00
Subtotal				\$70.00
HAWLEMONT REGIONA	L SCHOOL DISTI	RICT: (413) 339	-8316	
Description	Start End	Rate		Amount
AUTOATTENDANT				
FEATURE HOSTED PBX EXTENSION	3/01/17 3/31/17	9.95	1	9.95
- PREMIUM (x2)	3/01/17 3/31/17	24.95	2	49.90
HOSTED PBX USER -	-,,,,,,		-	13.30
BASIC (x24)	3/01/17 3/31/17	8.95	24	214.80
HOSTED PBX USER - VOICEMAIL ADD ON				
(x17)	3/01/17 3/31/17	2.95	17	50.15
Subtotal				\$324.80

Management Reports

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escription	Calis

Geach (a)(10(1	Calls	Minutes	Charge
Usage - LD - 800 - Interstate	9	13.00	
	9	13.00	0.00

Location Summary

Location	Usage	Monthly	OneTime	SubTotal
24 Ashfield Rd Misc Usage		394.80		394.80
	0.00	394.80	0.00	394.80

Free Minutes

Description	Total Minutes
LD - Intralata	235.32
Local	1,293.93
	1,529,25

Daily Summary			
Date	Calls	Mins	Charge
01/20/2017	1	7.90	
01/23/2017	3	4.48	
01/25/2017	3	2.55	
01/26/2017	3	3.33	
01/27/2017	7	7.03	
01/30/2017	2	3.52	
01/31/2017	- 5	6.43	
02/01/2017	9	22.45	
02/02/2017	1	0.47	
02/03/2017	2	47.80	
02/06/2017	4	18.32	
02/07/2017	1	1.12	
02/08/2017	3	6.32	